

International Student Technology Account Setup



Welcome to Surrey Schools! You will use **two main accounts** during your studies: your **District Account** (for computers, Wi-Fi, Office 365, Email, & Teams) and your **MyEducationBC Account** (for course schedules & grades).

1. District Account (`@surreyschools.ca`) Primary Account

Purpose: Log into school Windows PCs, access campus Wi-Fi, Outlook email, Microsoft Teams, and Office 365.

1. **Get Credentials:** Obtain your District User ID (`username@surreyschools.ca`) and temporary password from your teacher or the school office.
2. **Initial PC Sign In:** Log into a school Windows desktop PC to set your personalized permanent password.
3. **Direct Email & Teams Access:** Open any web browser and go directly to <https://sd36.ca/o> to access your Outlook email and Microsoft Teams.

A screenshot of a web browser window showing the "Surrey Schools Sign in" page. The address bar displays "https://sd36.ca/o". The page title is "Surrey Schools Sign in". Below the title, it says "District Account Email:" followed by a text input field containing "student12345@surreyschools.ca". Below that, it says "Password:" followed by a password input field with masked characters. At the bottom, there is a blue "Sign In" button.

Direct Short URL: Use <https://sd36.ca/o> directly for email and Teams. No other website is needed.

Connecting to Campus Wi-Fi SD36 Network

Purpose: Connect personal laptops, phones, or tablets to secure internet while at school using your District Account.

1. **Open Wi-Fi Settings:** Open Wi-Fi settings on your device and select the **SD36** network.
2. **Automatic Redirection:** You will be automatically directed to the district login page.
3. **Select Role:** On the login page, select **Staff or Student**.
4. **Sign In:** Enter your full District Account credentials (`username@surreyschools.ca` and password).

A screenshot of a mobile device screen showing the "SD36 Wi-Fi Authentication" page. The page has a light blue background. At the top, it says "SD36 Wi-Fi Authentication". Below that, there is a button labeled "SD36 Network (Selected)". At the bottom, there is a section titled "Select User Type:" with a blue button labeled "Staff or Student".

2. MyEducationBC (MyEd) Account

Schedules & Marks

Purpose: Provincial portal used to view course timetables, daily attendance, mid-term progress, and official report cards.

1. **Get Login Credentials:** Students can contact their school office to obtain their initial Login ID (Student Number) and temporary password.
2. **Desktop/PC Setup:** Perform initial account activation on a computer web browser.
3. **Configure Security:** Create a permanent password and select a security question for account recovery.
4. **Check Progress:** Log on anytime to view schedules, attendance, and official report cards.

 MyEducationBC Portal 

MyEducationBC Log On

Primary Login ID (Student #):

Password:

Log On

Password Recovery: Remember your security question answer to reset your MyEd password independently if needed.

Technical Assistance & Troubleshooting

- **Password Resets:** If your password expires or locks out, contact your classroom teacher or the school main office window.
- **Support Staff:** Your teacher or school office is available on campus to assist with account or Wi-Fi login issues.